



Room Rental/Birthday Party Agreement

All party reservations are scheduled for (2) Hours in one of our private party rooms.

All guests must vacate the party room at the end of their 2 hour time slot to allow time for clean/setup of the next party reservation. Your party host will provide friendly reminders of the remaining time allotted in your party room.

GUEST COUNT: An accurate guest count must be provided at least 7 days prior to your party date. One of our staff members will contact you via phone or email to confirm guest count. Each party room has a capacity of 25 total guests. If your guest count exceeds the room capacity, you will be charged an additional \$10/per guest. Each party room includes (10) play passes for the children in attendance. The birthday child does not count toward the total kid count. Additional fees apply if more than 10 children attend at a rate of \$10/per child.

Additionally, we ask that all party guests remain in the party room when consuming food or drinks. Our Café has limited seating for our open play guests, please be mindful if party guests are seated in our dining areas.

SETUP/DEPARTURE: We allow 15 minutes for setup/decorating prior to the start time of your party. All party room rentals are 2 hours in length. Please gather all belongings after your allotted 2 hours so our party host has time to clean and set up for the next party.

EXAMPLE:

Party Time: 1pm - 3pm

Setup/decorating time: 12:45pm

Party end time: 3pm (room must be vacated)

DEPOSIT: A Non-Refundable \$100 deposit is required to secure your date and time and due at time of booking. All deposits are NON-Refundable, however a one-time rescheduled date will be allowed within 30 days of the original party date.

FINAL PAYMENT: The remaining balance will be due and payable on the day of your party. If there are additional children in attendance, additional food requested, utensils etc. or incurred fees, Hide n Play will charge the card on file.

COMMUNICATION: Our party host will reach out to you **one week** prior to your event to confirm specific details such as guest count, food/drink choices, time for food to be served, other important details and reminders, etc. We request your speedy response to our communication inquiries to ensure your party runs smoothly the day of.

* NO OUTSIDE FOOD OR DRINKS ALLOWED with the exception of birthday cake and/or cupcakes. We have several food packages available as Add-On's to any party. We will do our best to accommodate any special requests. *Hide n Play Café is not liable for outside food/drink that may cause illness due to being mishandled and/or negligence in following proper health and safety standards.*

* Decorations and party favors are permitted but we **do not** allow GLITTER, SLIME, CONFETTI, SILLY STRING, PINATAS or CANDY TABLES. Tape is not permitted; Please use sticky tack for anything on the walls. Party owners will be charged an additional \$99 cleaning/damage fee for bringing these items into our facility.

PLAYGROUND RULES - All Party guests (adults and children) must comply with our rules:

1. Empty your pockets and remove all jewelry including rings, necklaces and earrings before entering the playground.
2. SLIDE FEET FIRST one person at a time in a crouching or sitting position, hold your knees close to your body and slide.
3. SOCKS ONLY! No bare feet and no shoes! If you do not have socks, please ask the staff.
4. This playground has been designed for children only and is not intended for adult use.
5. THIS PLAYGROUND HAS BEEN DESIGNED FOR CHILDREN AGES 5 TO 12 YEARS OF AGE.
6. No running in the playground. Please watch for little ones and be respectful.
7. No climbing on the outside of the structure.
8. Mind your children. Parents are responsible for their children's actions and behavior.
9. No stopping IN the slides and not climbing UP the slides.
10. If you cannot reach it or climb it, then don't.
11. No toys, gum, food or drink in the playground.
12. No hooded sweatshirts or clothing with drawstrings that get caught on something.
13. NO SHOES allowed on the play mats, toddler zone or inside the play structure. Socks must be worn at all times in the play areas.
14. No FOOD OR DRINK allowed on the play mats or in the play structure.

LATE ARRIVALS: We have a strict room rental schedule allowing 2 hours for each party, 15 min setup and 15 min clean up time between parties. We cannot extend any party times beyond the time booked in your reservation. We recommend planning for extra drive time when needed or when there is inclement weather.

WAIVERS: Waivers are **required** for all children attending the birthday party. Upon booking the reservation, an invitation with the link to our waiver is automatically emailed to the person who booked the reservation. The party owner should send this waiver link to all party guests prior to the party date/time. If guests' complete waivers prior to the party, our check-in process is much faster allowing them to join your party sooner.

CANCELLATION POLICY: No Shows will be charged the entire party package price on the date of the scheduled party. In the event of an illness, we allow a one-time cancellation and reschedule date within 30 days of original party date. Party owners must contact our facility **prior** to the start time of the event if there is a need to reschedule due to illness or emergency and may be charged for any food waste costs prepared in advance of the reservation date/time.

** We reserve the right to refuse service to anyone. ** Terms and conditions are subject to change without notice.